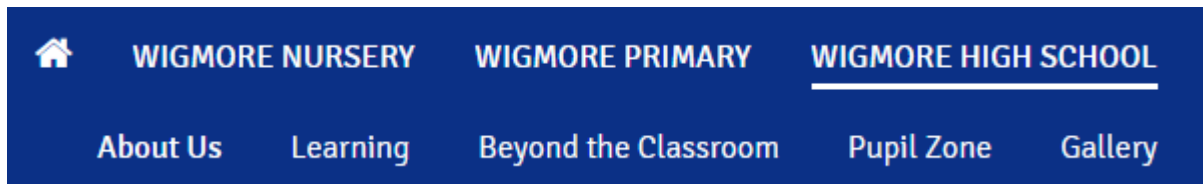


Remote Access Instructions for Apple Products

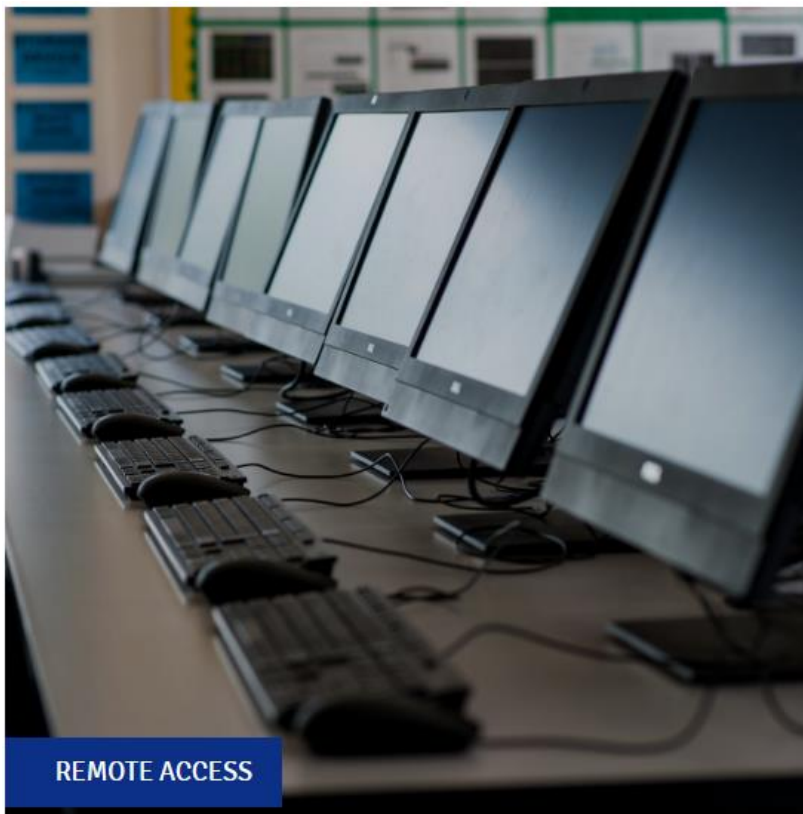
- Before accessing the remote access you will need to download an app called RD Client, it looks like this:



- The link to get on to remote access can be found on the Pupil Zone of the High School website



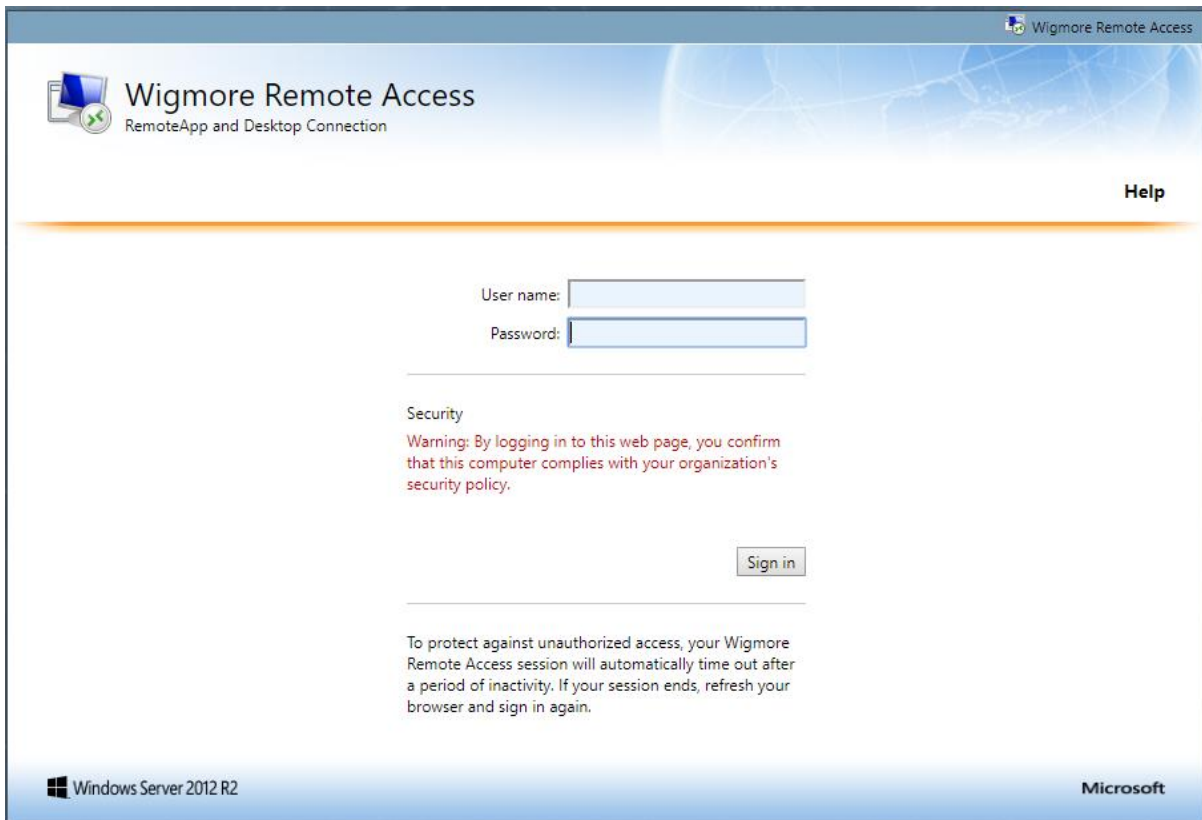
- Click on the Remote Access Link, by clicking on the picture the same as below



- Once on that page you will need to click on the picture of the laptop, that is the same as below



- A screen will then load that looks like this



Wigmore Remote Access
RemoteApp and Desktop Connection

Help

User name:

Password:

Security

Warning: By logging in to this web page, you confirm that this computer complies with your organization's security policy.

Sign in

To protect against unauthorized access, your Wigmore Remote Access session will automatically time out after a period of inactivity. If your session ends, refresh your browser and sign in again.

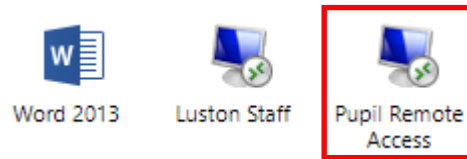
Windows Server 2012 R2 Microsoft

- In the username box you will need to type: wigmore\username
- Then your password in the password box
- An example of this can be found below

User name:

Password:

- You will then need to click on the icon that says Pupil Remote Access



- When you have clicked to open the remote access a page will open with an open button or a more button.
- Click the More button and from the list of apps select the RD client app you have downloaded.
- The app will then open and ask for a username and password, In the boxes you will need to enter the same username and password as you did before.